



PATIENT SERVICES OVERVIEW FOR HEALTHCARE PROVIDERS

Support one step at a time.

ACCESS | EDUCATION | RESOURCES

From day one and beyond.

For patients prescribed VYKAT™ XR (diazoxide choline) extendedrelease tablets, patient support from Soleno One™ brings expertise, education, and resources together in one place—all to help them start and stay on treatment.



Insurance navigation

Step-by-step support throughout the insurance process.

- · Benefits investigations
- Prior authorizations and appeals support
- Quick Start Program for eligible patients experiencing extended insurance authorization



Financial support

Support for eligible patients* who may need financial assistance.

- As low as \$0 copay assistance for eligible commercially insured patients
- Patient Assistance Program (PAP) offering no-cost prescriptions for eligible patients
- · Connection to additional financial support resources, if appropriate

R. Prescription assistance

Ongoing patient support and education once treatment begins.

- · Refill reminders and prescription logistics
- Continued access support, including payer requirements
- Personalized education and resources for navigating treatment

It all begins with the VYKAT XR Start Form.

VYKAT XR is only available through the Soleno One program at PANTHERx Rare Pharmacy.

To prescribe and start your patients with support from Soleno One:







Prescriptions will be fulfilled and delivered to your patient's home.

If you or your patients have questions, we're here to help Monday through Friday, 8 am to 8 pm ET, at 1-833-SOLENO-1 (1-833-765-3661).

One-on-one support.

The Soleno One team

PANTHERX Rare Pharmacy

The pharmacy that operates Soleno One, dispensing VYKAT XR and coordinating prescription logistics and home delivery.

Care Coordinators

Part of the Soleno One team at PANTHERx Rare, leading program onboarding, navigating access and affordability, and providing ongoing education.

More support

Regional Access Directors

Part of the Soleno Therapeutics team, there to educate healthcare provider offices on our program offerings and assist the Soleno One team.

Bring support within reach.

These program offerings can help your patients access VYKAT XR and support from Soleno One.



Quick Start Program (Insurance Delay)

Quick Start provides up to an initial 28-day supply of VYKAT XR to eligible patients who encounter an extended insurance authorization process.

To request Quick Start for your patient:

- Check the Quick Start Program box on the VYKAT XR Start Form and submit the completed form.
- The Soleno One team will conduct a benefits investigation and, if authorization is required, we'll work with you through the process.
- If approval hasn't been obtained within 10 business days of submitting the authorization to the insurance plan, our team will contact your patient to coordinate delivery of the Quick Start supply.



Patient Assistance Program (PAP)

If your patient is uninsured or underinsured and is unable to access VYKAT XR after completing the prescription process, they will automatically undergo a preliminary PAP screening. From there:

- The Soleno One team will provide a PAP application directly to your patient for continued assessment.
- Your patient must meet eligibility criteria related to age, diagnosis, income, residency, and insurance status.

Please see full prescribing information, including medication guide, for VYKAT XR at V_Y kat XRHCP.com.

Soleno One services are available for patients whose diagnosis and age are aligned with the FDA-approved indication for VYKATXR. Additional eligibility criteria may apply.

 $Patients \ and \ Health \ care \ Providers \ may \ not seek \ reimbur sement for, transfer, or sell \ product provided \ through \ Soleno \ free \ drug \ programs.$

Soleno reserves the right to change, modify, or discontinue the program(s) at any time.

Copay terms, conditions, and program maximums apply. Other restrictions may apply. This program is not open to patients receiving prescription reimbursement under any federal, state, or government-funded healthcare program or for cash patients. This is not insurance or a guarantee of payment. No cash value. Void where prohibited by law. Please see full Program Terms and Conditions at https://soleno.life/terms-of-use/.

Questions? Reach out.

T: 1-833-SOLENO-1 (1-833-765-3661)

F: 1-877-914-0788

Mon-Fri, 8 am-8 pm ET

VykatXRHCP.com

